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INSTITUTE  
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Universities-Communities: strengthening cooperation

Coordination meeting, May 2024

## Quality Assurance Group Report

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# UNICOM Quality Assurance Strategy

3 foci: progress → process → results

- QA Strategy looks into:
  - progress: typical monitoring procedures (meeting deadlines in implementation, timely reporting etc.)
  - process: assessment of events and activities, evaluation of their impact on individual, project and institutional levels, as well as benefit for external stakeholders
  - results: assessment of project deliverables (outputs), evaluation of their value for the project, partner universities, communities and society at large
  - during external assessment and evaluation: evaluation of overall project success and measuring project impact



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# Elements for evaluation of project implementation (process, activities, events)

- 1) **Management:** overall coordination, communication, dissemination, visibility, involvement of all partners into collaboration.
- 2) **Ethics, managing diversity & conflict avoidance management:** avoidance of conflicts, mitigation and conflict resolution
- 3) **Teamwork:** partner participation, motivation, eagerness to contribute and share knowledge, readiness and capability to contribute (the right people from partner institutions delegated to participate in activities).
- 4) **Contributions to project implementation:** knowledge exchange and sharing, benefits obtained from community engagement and capacity built in the course of project implementation, personnel development, augmented links with stakeholders etc.; relevance, sustainability and impact from undertaken activities.
- 5) **Personal growth of project participants** (enhanced competencies, lessons learned, self-evaluation etc.).

And **open questions** about partners opinion, which help lead partners to improve the process



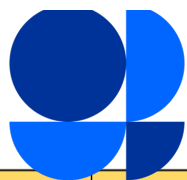


# Characteristics of project deliverables assessment

- 1) **Relevance:** timely preparation, compliance with project objectives, work plan, tasks etc.) – first-glance assessment
- 2) **Design:** logical structure, language clarity and accuracy, data presentation etc.
- 3) **Content:** specific, quality of data (validity& statistical relevance), significance of ideas, proposals and recommendations, contribution to project theme or attainment of project objectives
- 4) **Publicity and dissemination:** openness and visibility at the preparation stage (e.g. access to all partners, channels for discussion, expression of opinion etc.), open access to UNICOM project outputs upon their finalization and approval by the consortium, dissemination strategy and different channels for dissemination and public access, collection and processing of feedback
- 5) **Impact:** practical “usability”/utility, feasibility of recommendations, significance and influence of ideas, recommendations on the launch of academic, expert and public discourse etc.)

And **open questions** about partners’ opinion, which allows to improve deliverables





# 1<sup>st</sup> year activities

WP	Milestones	Process/activities/events	Responsible partner	Plan deadline	Control	Monitoring and Control
		<b>1 years</b>				
WP7.		Coordination meeting 1	UNIGE	30.04.2023	11-13.04.2023	
WP1.	MS1.1	Workshop Third Mission of The Universities: Challenges and European Perspectives”	IFNUL	31.07.2023	10-12.07.2023	Done
WP1.	MS1.2	New acquired knowledge on third mission of HEIs based on practices of European partners		31.01.2024		Done
WP1.		Study visit to UNIGE	UNIGE		21-25.07.2023	Done
WP1.		Study visit to University of Latvia	UL		22-25.08.2023	Done
WP1.		Study visit to Prague University	CZU		02-06.10.2023	Done
WP1.		Study visit to FHM (Bielefeld)	FHM		16-19.10.2023	Done
WP1.		Study visit to Lund University	LU		06-09.11.2023	Done
WP5.		1st international conference “Universities and Inclusion”	UNIGE	31.01.2024	14-15.12.2023	Done



# Monitoring and evaluation of process (activities)

- Number of respondents – from 9 to 23
- Share of respondents – on average 70 % of participants

Average grades

## Management

7,6  10

## Ethics, managing diversity & conflict avoidance management

8,3  10

## Teamwork

8,1  10

## Contributions to project implementation

7,8  9,9

## Personal growth of project participants

7,2  10



## Summary

- We have excellent process of project implementation and good progress
- For more details, please see answers to the result of participants' questionnaire (available on UNICOM Google Disk)

# 1<sup>st</sup> year deliverables

WP	Deliverables	Name of Deliverables	Responsible partner	Scheduled Date	Actual Date	Monitoring and Control
		<b>1 year</b>				
WP7.	D7.1	Project work Plan	UNIGE	30.04.2023	30.04.2023	Done
WP5.	D5.1	Project Web page	DSUIA	31.07.2023	01.06.2023	Done
WP5.	D5.2	Project Social accounts	DSUIA	31.07.2023	01.06.2023	Done
WP7.	D7.3	Consortium agreement	UNIGE	31.07.2023	15.07.2023	Done
WP6.	D6.1	Project Quality Assurance Strategy	IHED	31.07.2023	30.06.2023	Done
WP5.	D5.5.1	Conference proceeding of 1st international conference "Universities and Inclusion"	UNIGE	31.12.2023	14-16.12.2023	Done
WP1.	D1.1	Research methodology on studying third missions of HEIs and community-university cooperation	UL	31.01.2024	31.01.2024	Done
WP1.	D1.2	Research REPORT on THIRD MISSION OF THE UNIVERSITIES: EU PRACTICES AND UKRAINIAN APPROACHES	IFNUL	31.01.2024	31.01.2024	Done
WP1.	D1.3	Research Paper publication on third missions of Ukrainian Universities	UESA	31.01.2024	31.01.2024	Done





## Deliverables of WP1

- D1.1 «Research methodology on studying third missions of HEIs and community-university cooperation»
- D1.2 «Report on third mission of the universities: EU practices and Ukrainian approaches»
- D1.3 «Research Paper publication on third missions of Ukrainian Universities»
  
- Experts:
- Marina DELINI (NDPU)
- Yuriy MIELKOV (IHED)
- Olena ORZHEL (IHED)

Experts' opinions are available on UNICOM Google Disk



## Concerns

- One document was submitted instead of three;
- It was difficult for the QAG to decide how to assess the document (differentiate between the quality of form and content);
- It was submitted on the date of deadline – there was no time to make amendments or discuss;
- It is evident that there was no agreement on the content and format of deliverables at the start of WP1;
- Unfortunately, there were no consultations with the Steering Committee in the course of deliverables preparation



## Recommendations

- Follow the Application and Amendments to it;
- Submission one month before the deadline;
- At the start of WP, Lead Partner(s) meet with Steering Committee to discuss the content and format of deliverables;
- After the meetings, briefing notes sent to all partners;
- All partners in constant communication and consultations with Steering Committee and Lead Partner(s) in the course of deliverables preparation;
- Steering Committee chooses the experts of deliverables in advance.



## 2<sup>nd</sup> year deliverables

		2 year	Responsible partner	Scheduled Date	Actual Date	Monitoring and Control
WP5.	D5.5.2	Conference proceeding of 2nd international conference “Resilient Universities and Resilient Communities”	UL	31.12.2024	27.03.2024	Done
WP2.	D2.1	Draft policy paper on the third mission of the Universities submitted to the MESU and other relevant public authorities	IHED	31.01.2025		
WP2.	D2.2	Training Kits on the for the capacity-buildings of Ukrainian partner HEIs	LU	31.01.2025		
WP5.	D5.9	UNICOMs workprogramms	NDPU	31.01.2025		
WP5.	D5.6	Research paper “Third Mission of Universities: Ukrainian and EU Approaches”	NDPU	28.02.2025		
WP5.	D5.7	Policy paper “Enhancing Third Mission of Universities in Ukraine: Strategies and Solutions”	IHED	31.05.2025		
WP7.	D7.3	Report on WP2 Third Mission of Universities: Policy Approaches and Recommendations for Ukraine	UNIGE	31.01.2025		



## Assessment of 2<sup>nd</sup> year deliverables

D 2.1 – Draft policy paper on the third mission of the Universities submitted to the MESU and other relevant public authorities

D 2.2 – Training Kits on the for the capacity-buildings of Ukrainian partner HEIs

D 5.9 – UNICOMs workprograms

• Experts (on concend):

D 2.1 – Maryna MRUGA (MESU), Oksana GOLOVKO-GAVRYSHEVA (IFNUL)

D 2.2 – Olha PETROYE (IHED), Anamaria DUTCEAC SEGESTEN (LU)

D 5.9 – Olena MELNYK (SNAU), Baiba ŠAVRINA (UL)



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**Thank you very much  
for your contribution  
to project quality assessment!**

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